

1. OVERVIEW

These Terms and Conditions ("Terms") govern your use of the Wave Realty Group website and services. By using our website, submitting any form, or interacting with our SMS messaging program, you agree to these Terms in full.

2. SMS MESSAGING PROGRAM — A2P 10DLC COMPLIANCE

2.1 Program Description Wave Realty Group operates an SMS messaging program that sends appointment confirmations, property offer updates, service reminders, follow-up communications, and service-related notifications to customers who have opted in through our website. Subscribers may also receive occasional promotional offers if they have explicitly opted in to marketing communications.

2.2 Opt-In Consent to receive SMS messages is obtained when you actively check an unchecked SMS consent checkbox on our website form at Wave Realty Group.com and submit your information. The checkbox is accompanied by the following disclosure language:

"By checking this box, I agree to receive automated SMS/MMS messages from Wave Realty Group including property offer updates, appointment reminders, and follow-up communications. Message & data rates may apply. Message frequency varies. Reply STOP to unsubscribe or HELP for assistance. Consent is not required as a condition of any purchase or service."

The checkbox is not pre-checked. Consent is not required as a condition of purchase or use of our services.

2.3 Opt-Out You may opt out of all SMS communications at any time by replying **STOP** to any message received from Wave Realty Group. Your request will be processed immediately and you will receive a one-time confirmation message acknowledging your opt-out. No further messages will be sent after your opt-out is processed. If you wish to re-subscribe, simply opt in again through our website form.

2.4 Help Reply **HELP** to any message from Wave Realty Group for assistance, or contact us directly at (615) 533-4499 or via our website at WaveRealtyGroup.com.

2.5 Message Frequency Message frequency varies based on your activity and interactions with Wave Realty Group.

2.6 Rates Message and data rates may apply depending on your mobile carrier and plan. If you have questions about your text plan or data plan, contact your wireless provider directly. Wave Realty Group is not responsible for any charges incurred from your mobile carrier.

2.7 No Third-Party Sharing Mobile opt-in data, phone numbers, and SMS consent information will never be shared, sold, rented, or disclosed to any third parties or affiliates for marketing or promotional purposes under any circumstances. This policy applies without exception.

2.8 Compliance Wave Realty Group complies fully with the Telephone Consumer Protection Act (TCPA), CTIA Messaging Principles and Best Practices, and all applicable A2P 10DLC carrier requirements.

2.9 Carrier Liability Carriers are not liable for delayed or undelivered messages.

2.10 Age Restriction You must be 18 years of age or older to participate in our SMS messaging program.

2.11 Privacy Policy For full details on how we collect, use, and protect your personal information and SMS data, please refer to our Privacy Policy at: [INSERT PRIVACY POLICY /pub URL HERE]

3. USE OF WEBSITE

The website Wave Realty Group.com is owned and operated by Wave Realty Group. By using this website, you agree to be bound by these Terms of Service and to use the site in accordance with these Terms, our Privacy Policy, and any additional terms and conditions that may apply to specific sections of the site or to products and services available through the site.

By using the site in any manner, whether automated or otherwise, you consent to the terms and conditions outlined herein.

4. INTELLECTUAL PROPERTY RIGHTS

4.1 Our License to You This website and all materials available on the site are the property of Wave Realty Group or its licensors and are protected by copyright, trademark, and other intellectual property laws. This site is provided for personal and commercial use.

You may not use the site or any of its materials for any purpose that constitutes an infringement of rights that have not been authorized by us.

You may download, copy, and print materials from the site for personal use, as long as you do not modify the materials in any way and maintain all copyright and trademark notices intact.

4.2 Your License to Us By posting or submitting any material to Wave Realty Group, you grant us a perpetual, worldwide, royalty-free, transferable license to use, reproduce, modify, distribute, display, and publicly perform your content in connection with our website and services.

5. DISCLAIMERS

Throughout the site, we may provide links and pointers to internet sites maintained by third parties. Our listing of such third-party sites does not imply an endorsement or approval of such sites or the information, products, or services offered on or through them.

The information, products, and services offered on or through the site are provided "as is" and without warranties of any kind, either express or implied. To the fullest extent permissible pursuant to applicable law, we disclaim all warranties, including implied warranties of merchantability and fitness for a particular purpose.

6. ONLINE COMMERCE

Certain sections of the site may allow you to purchase products and services from third-party vendors. We are not responsible for the quality, accuracy, timeliness, reliability, or any other aspect of those products or services. If you obtain products or services through third parties via the site, information obtained through your use, including payment information, may be collected by the third party.

Your participation and dealings with any third-party vendor is solely between you and that third party. Wave Realty Group shall not be responsible for any loss or damage incurred as a result of such dealings.

7. REGISTRATION AND PASSWORDS

To access certain features of the site, you may be required to register and create an account. You agree to provide accurate, current, and complete information during the registration process. You are responsible for maintaining the confidentiality of your login credentials and for all activities that occur under your account.

If you suspect unauthorized use of your account, notify us immediately at (615) 533-4499 so we can take steps to safeguard your account.

8. LIABILITY

8.1 Limitation of Liability To the maximum extent permitted by applicable law, Wave Realty Group's maximum aggregate liability to you is limited to the total fees paid by you to Wave Realty Group in the 6 months preceding the first event giving rise to the relevant liability.

8.2 Consequential Loss Wave Realty Group will not be liable for any incidental, special, or consequential loss or damages, including loss of data, business opportunity, goodwill, anticipated savings, profits, or revenue arising in connection with these Terms or any services provided.

9. TERMINATION

We reserve the right to terminate or suspend your access to the site without notice if we determine that you have violated these Terms or engaged in conduct harmful to others. Without limiting any other provisions of these Terms, if termination is deemed necessary, we may take appropriate legal action for such violations.

10. DISPUTE RESOLUTION

A party claiming that a dispute has arisen under or in connection with these Terms must not commence court proceedings unless they have first provided the other party with written notice of the dispute and used best efforts to resolve it in good faith within 14 days of that notice. If the dispute is not resolved within 14 days, either party may take legal proceedings to resolve the dispute.

11. GOVERNING LAW

These Terms are governed by and construed in accordance with the laws of the State of Wave Realty Group, United States. Any disputes arising under these Terms will be resolved exclusively through binding arbitration in the State of Texas.

12. CHANGES TO TERMS

We may update these Terms from time to time. The latest version will always be available on our website with the updated effective date shown at the top of this document. Your continued use of the site after any changes constitutes your acceptance of the new Terms.

13. CONTACT US

For any questions regarding these Terms and Conditions or our SMS messaging program, please contact us at:

Wave Realty Group

Phone:

Website:

Address:

By using our website and services, you consent to these Terms and Conditions.
